

RETURNS & CANCELLATION POLICY

Under no circumstances can the Buyer cancel the sale of an item purchased through Mander Auctioneers Ltd.

NB Please note that in the event of online-only auctions, the Buyer would have a 14 day right to retract, after reception of the Lot, under EU Consumer Law. **MANDER AUCTIONEERS DOES NOT HOLD ONLINE-ONLY AUCTIONS AND PUBLIC AUCTIONS ARE NOT COVERED BY THIS RIGHT TO RETRACT.**

Please read the terms and conditions on our website in full for more information

DELIVERY POLICY

Purchased lots can be collected from the auction room after the sale has ended at your own risk and expense. Purchased lots which remain uncollected within two days of the auction, or for which collection has not been arranged, may incur storage charges as set out in our standard terms and conditions. Mander Auctioneer Ltd shall be entitled to retain purchased lots sold until all sums due have been paid, or pursue further remedies. Please read the full terms and conditions for more information.

Please be advised that clients are entirely responsible for arranging their own third-party shipping. Processing – including quoting, packing, payment and collection – will be the remit of the instructed shipping company and not that of Mander Auctioneers Ltd.

We may be able to suggest suitable couriers for you to try - contact us for more information.